## SJSU UNIVERSITY HOUSING SJSU Housing License Agreement

In order to keep our community a safe and inclusive space, residents are asked to follow the policies and regulations that were agreed to when signing their licensing agreement. If a staff member observes or is made aware of what they believe is a violation of UHS Community Standards, they will complete an Incident Report (IR) describing the behavior observed. Residence hall/apartment staff will identify themselves, communicate what behavior has been observed that a may be a policy violation, ensure that the behavior has ceased, and request identification from all present. If you find yourself in such a position, you should remember two things:

1. Don't panic. The conduct system is an educational process and is very protective of your rights.

2. Always cooperate. Produce your Tower Card or state ID immediately upon request.

When an IR is written, it will include the details of what the writer observed while the incident is being confronted. A UHS Conduct Officer then reviews the IR and acts upon it, if deemed appropriate. If you are called to a meeting, an email will be sent to you. During this meeting you will have the opportunity to share your side of the situation and present any evidence you feel is appropriate. As such, it is important that you are checking your preferred and SJSU email on a regular basis. Failure to attend a conduct meeting will result in a decision being made in your absence.

Thank you for your understanding and cooperation with the UHS staff.

Scan the QR code or visit the housing website to view the 2025-26 Student Housing License Agreement



## San José State University Housing Services