

July 11, 2025

Dr. Cynthia Teniente-Matson
President
San Jose State University
One Washington Square
San Jose, CA 95192-0030

Dear President Teniente-Matson

This letter serves as formal notification and official record of action taken concerning San Jose State University (SJSU) by the WASC Senior College and University Commission (WSCUC) at its meeting on June 27, 2025. This action was taken after consideration of the report of the review team that conducted the Special Visit to SJSU April 9-11, 2025 using the 2023 Standards of Accreditation. The Commission also reviewed the institutional report and exhibits submitted by SJSU prior to the Special Visit and the institution's May 16, 2025 response to the team report. The Commission appreciated the opportunity to discuss the visit with you and your colleagues Vincent Del Casino, Provost and Senior Vice President for Academic Affairs; Ronald Rogers, Vice Provost Academic Innovation and Institutional Effectiveness; Priya Ramen, Director of Assessment and Chair of Accreditation Review Committee. Your comments were very helpful in informing the Commission's deliberations. The date of this action constitutes the effective date of the institution's status with WSCUC.

Actions

1. Receive the Special Visit team report that focused on: (1) conducting a comprehensive assessment of campus climate; (2) ensuring engagement of all stakeholders to improve shared governance; (3) recruiting and retaining a CEO; (4) ensuring engagement and oversight from CSU Board of Trustees; (5) improving time to graduation; (6) improving student success initiatives; (7) integrating learning outcomes into planning processes; (8) assessing the effectiveness of institutional research in supporting change; (9) conducting a review of Moss Landing Consortium
2. Continue with the previously scheduled reaffirmation review with the Offsite Review in fall 2027 and the Accreditation Visit in spring 2028

Commendations

The Commission commends the institution for:

1. A shared university-wide commitment to student success as demonstrated by improving student persistence and graduation rates.
2. The development of measurable goals for positive change through integration of campuswide initiatives.

Areas for Development

The Commission requires the institution to respond to the following areas for development:

1. Develop a common understanding and implement shared governance including the roles and responsibilities for all stakeholders – faculty, staff, administration, students, and the board. (CFR 2.5, 2.6)
2. Execute planned comprehensive assessment of campus climate and act on the findings. (CFR 3.2, 4.3)
3. Establish and communicate a shared framework for undergraduate advising and counseling services to ensure student success. (CFR 2.3, 2.12, 2.13, 4.1)
4. Continue to integrate learning outcomes into a strategic and inclusive planning process with leadership at all levels, faculty, staff, administration, curriculum committees, and assessment coordinators. (CFR 2.3, 2.9)
5. Develop and communicate a strategic and financial plan for Moss Landing Marine Laboratories (MLML) aligned with San Jose State University's strategic plan and the recently signed MLML MOU. (CFR 1.7, 3.1, 3.4)

In accordance with Commission policy, a copy of this letter is being sent to the chair of San Jose State University's governing board. A copy of this letter is also being sent to Chancellor Mildred Garcia California State University. The Commission expects that the team report and this action letter will be posted in a readily accessible location on the SJSU's website and widely distributed throughout the institution to promote further engagement and improvement and to support the institution's response to the specific issues identified in these documents. The team report and the Commission's action letter will also be posted on the WSCUC website. If the institution wishes to respond to the Commission action on its own website, WSCUC will post a link to that response on the WSCUC website.

Finally, the Commission wishes to express its appreciation for the extensive work that SJSU undertook in preparing for and supporting this Special Visit review. WSCUC is committed to an accreditation process that adds value to institutions while contributing to public accountability, and we thank you for your continued support of this process. Please contact me if you have any questions about this letter or the action of the Commission.

Sincerely,



A. Maria Toyoda
President

AMT/sbh

Cc: Tracy Poon Tambascia, Commission Chair
Ronald F. Rogers, ALO
Jack B. Clarke, Jr. Board Chair
Mildred Garcia, Chancellor, California State University
Members of the Special Visit Team
Stephanie Huie, Vice President